

International Master Class

Care Pathways & Organisation of Care Processes

Venice, Sept. 21-23, 2017



**Organised by the
European Pathway Association (E-P-A)**



**EUROPEAN
PATHWAY
ASSOCIATION**
www.E-P-A.org

E-P-A Master Class

Care Pathways & Organisation of Care Processes

Hotel Principe, Venice, Sept. 21-23, 2017

Value Based Healthcare should be more than only jargon or some words in your mission statement. But how can you bring this value in your daily organisation of care? That is the challenge for this master class.

Care pathways, also known as clinical pathways, critical pathways, integrated care pathways or care maps, are now used throughout the world to systematically plan and follow up a patient focused care program. The European Pathway Association (E-P-A) supports networking events and interactive courses on the development, implementation, evaluation and continuous follow-up of care pathways. The E-P-A organises a three day master class to teach you the concepts of care pathway methodology. This interactive master class combines educational courses lead by experienced teachers with relevant discussions. It is aimed at managers, clinicians, care pathway facilitators, researchers, working in general hospitals, mental health and community care. At the end of the three days you will be able to systematically plan, develop and follow up your own pathway projects, and advice practitioners and policymakers on common pitfalls and challenges regarding pathway development and implementation,

Day 1 Understanding Care Pathways. What are the origins of care pathways, care pathways as complex interventions, effects of care pathways and an overview of the E-P-A's approach to care pathway development and implementation.

Day 2 Care Pathways as Complex Interventions. Based on our findings from various research and practice projects, care pathways as complex interventions will be explored including a link with Lean Management.

Day 3 Care Pathways in a Bigger Picture, Pathways for Health, Chronic care, Value Based Healthcare, involving different stakeholder perspectives.

As you can see, this Master Class is a unique opportunity, so we hope to see you in Venice!

Prof. Massimiliano Panella
President E-P-A



The European Pathway Association (E-P-A) is an international not for profit association of Clinical/Care Pathway networks, user groups, academic institutions, supporting organisations and individuals who want to support the development, implementation and evaluation of Care Pathways. The association has an international network of more than 1100 clinicians, researchers and managers from more than 50 countries. More information can be found at www.E-P-A.org.

Programme

Day 1: Thursday Sept. 21st: 13.00 - 19.00: Understanding care pathways

13.00 - 14.00: Welcome Lunch & Introduction
14.00 - 15.00: Course overview and setting the goals
15.00 - 16.00: Care Pathways & Value Based Healthcare – definition and concept
16.00 - 17.00: What is the effect of Care Pathways on outcomes and cost?
17.00 - 18.00: E-P-A 7-phase approach to develop, implement & evaluate pathways
18.00 - 19.00: What are the main challenges for the future of care organisation?
19.00: End of programme, time to discover Venice!

Day 2: Friday Sept. 22nd: 09.00 - 19.00: Care pathways as complex interventions

09.00 - 10.00: Care Pathways as Complex Interventions: searching for active ingredients
10.00 - 11.00: Eight Step approach to develop key-interventions and performance indicators
11.00 - 12.00: Measurement and feedback on organisation of care
12.00 - 13.00: The role of the interdisciplinary team in creating value for patients
13.00 - 14.00: Lunch
14.00 - 15.00: Project management & pathways: how to start, where to start?
15.00 - 16.00: Lean management & pathways
16.00 - 17.00: Evaluation of pathways from a Triple Aim perspective
17.00: Round up of the day
18.00: E-P-A Dinner in the historical part of Venice

Day 3: Saturday Sept. 23rd: 09.00 - 14.30: Evaluation of Pathways

09.00 - 10.00: The role of different stakeholders: government, patients and companies
10.00 - 11.00: The use of care pathways in chronic care: pathways for health
11.00 - 12.00: So is there a role for pathways in Value-based healthcare?
12.00: Plans for the future & closing
12.30: End of programme

How to apply for a place?

The number of participants is limited. We aim to select a multidisciplinary and international group of health care professionals. Therefore you will need to apply for a place by online registration at <http://e-p-a.org/conferences-and-courses/>. The sooner you apply, the sooner you will know if you are accepted. The final date for submission of the application form is June 30th, 2017.

Practical information and Costs

The course is organized at the Hotel Principe, Venice, which is situated on the Grande Canal, near the historical part of Venice. The delegate fee for the summer school is € 1.250,- (excluding 21% VAT). This includes the three day course, with more than 18 hours of education by an experienced international team of teachers, course materials (handouts, publications). Also included are lunches & coffee as indicated on the program, and the E-P-A dinner on Friday evening.

You will have to make your own hotel and travel arrangements. The Venice Tourist and Travel information website offers a wide selection of hotels, from different price ranges <http://en.turismovenezia.it/Where-to-Stay/1481815494.html>

The Hotel Principe is located at Lista di Spagna, 146, 30121, Venice, Italy. It is located near the train terminal Santa Lucia, and well connected by water taxi to Venice Airport.

When your application is accepted, you will receive an invoice. You are only an official delegate after your deposit is received by the E-P-A.

Notice: The language of this course is **English**. There is no simultaneous translation. Participants must understand and speak English.

If you have further questions on this course, please do not hesitate to contact Mr. Ruben van Zelm, secretary of the E-P-A (ruben.vzelm@qconsult.nl) or Dr. Ellen Coeckelberghs at Leuven Institute for Healthcare Policy (Ellen.Coeckelberghs@kuleuven.be).

The international teaching team

Massimiliano Panella (MD, PhD) is professor in Public Health at the Amedeo Avogadro University in Piedmont, Italy and he is the president of the E-P-A. He has experience in management of hospitals and primary care and has more than 18 years of experience in Pathway development and research. Massimiliano has experience in hospital management and primary care pathways.



Walter Sermeus (RN, PhD) is professor of healthcare management, Leuven Institute for Health Policy, KULeuven, Belgium. He is an expert in health services research and biostatistics. He is involved in several international research collaborations and was coordinator of the EU-FP7 RN4CAST-project. Walter is leading the Belgian Dutch Clinical Pathway Network, a network with more than 80 organizations working on pathways with in total more than 1000 projects.



Kris Vanhaecht (RN, PhD) is professor in Quality Management at KULeuven, Belgium and is part time member of the quality management team of the University Hospitals Leuven. He has more than 18 years of experience in Pathways and performed a PhD study on the impact of care pathways. Kris is the Secretary General of the E-P-A and leads the international multicenter studies on Care Pathways for COPD, Hip Fracture, multidisciplinary teamwork, ST-elevated MI and colorectal cancer.



Ruben van Zelm (RN, MSc) is Senior Advisor for Q-Consult in the Netherlands and has 15 years of experience in Care Pathways. Ruben is mainly interested in the relation with Evidence-Based Medicine and the use of clinical guidelines in Pathways. He is the E-P-A expert in Lean Management and performing a PhD on pathway implementation challenges. Ruben is the E-P-A Secretary, and is part-time lecturer at the University of Applied Science, Utrecht.



Feedback from previous Summer Schools & Courses by the E-P-A

During the previous Summer Schools and E-P-A courses since 2007, people from over 20 nations have participated. Here is some of their feedback:



Even though I didn't get all solutions to all the practical questions I had at the beginning of the School, I got ideas how should we continue with our care pathways. I will recommend the course to my colleagues. (Anne Korhonen, Finland)



The more you learn, the more you realise you know nothing at all! That is what I realized in Orta. (Svin Deneckere, Belgium)



The Summer School was truly international and demonstrated the universal desire for good patient care. (Jo Hoeflok & Joan Park, Canada)

The Summer School was like a pathway itself. Leading the delegates from the inception of Pathways through the methodology for development, multidisciplinary and patient involvement, supporting evidence and evaluation of effectiveness. This is a fantastic achievement but even more so when one considers that the Summer School was conducted in English despite the fact that only 5 delegates and 2 instructors were native English speakers. (Camille Staunton, Ireland)